


Cepha Controls Ltd. Integrated QUENSH and IS Policy Manual	Ref: 5.2, 6.2/3 (Q)	
	Page 11 of 22	
	Issue Status: A	
TITLE: QUALITY POLICY.		

QUALITY POLICY STATEMENT

Management and staff at Cepha Controls are dedicated to the principle of ongoing improvements in product quality, reliability and customer service excellence.

Our principal aim is to always supply to our customer's first class, bespoke, control and automation systems for machines, process and specialist applications that comply with current legislation and meet or exceed customer requirements.

The establishment of our QUENSH Management System is therefore the foundation to establish a company culture committed to continual improvement.

Our QUENSH Management System is based on the requirements of BS EN ISO 9001, BS EN ISO 14001 and BS ISO 45001 and the company is fully committed to fulfilling these and other pertinent agreed requirements. The system has been developed to enable full integration of in-house, product, industry best practice and client specific requirements.

We are dedicated to continuous improvement, we invest in the latest applications, solutions and cutting-edge modern technology to place us at the forefront of our industry.

Our QUENSH Management System provides a risk based approach to thinking, managing opportunities and mitigation of risks, including the elimination of product / service QUENSH defects or other potential QUENSH issues at the earliest stage possible. This in turn improves the overall efficiency of the organisation and supports with the achievement of the established QUENSH objectives and customer satisfaction.

Top management will demonstrate leadership and commitment through the implementation of the QUENSH Management System, including the formulation, monitoring and measurement of QUENSH objectives.

This policy will be communicated to all staff and stakeholders together with interested parties i.e. sub-contractors that may be working on our behalf, and will be available to the public via our web site: <http://www.cepha.co.uk>


The Directors will review this policy and formulate QUENSH objectives during annual management reviews to ensure its integrity, effectiveness and compatibility with the context and strategic direction of the organisation.

Signed:



Phil Marsay-Jones
Managing Director

Reviewed for effectiveness during management review 23/4/2026 with no changes.

Issued By: Jane Turner	Signature 
Date of Issue: 1 st Feb 2023	